

# CARPET & VINYL FLOORING RETURN

Carpeting and vinyl flooring have to be rolled as compact as possible for us to meet shipping requirements to our customers. Because of this reason, it will not be possible to do exchanges if the item is removed from the packaging bag it is shipped in. DO NOT remove the carpeting or vinyl flooring from the original bag that it is shipped in if you are unhappy with the color or texture as return of the item will not be possible after that point.

We recommend that you make a small tear and fold an edge back to view textures and colors before unwrapping carpet and vinyl flooring. Of course, we will be able to help you if these items are damaged during transit, or if the wrong color/length is shipped.

We encourage customers to request samples of vinyl, carpet, vinyl flooring, sheet metal and bimini's to see colors and textures up-close before placing an order.

Please contact us at [info@pontoon specialists.com](mailto:info@pontoon specialists.com) or call us at 800-701-8419 to request samples.

If damaged or lost, please contact us within 24 hours at 800-701-8419.